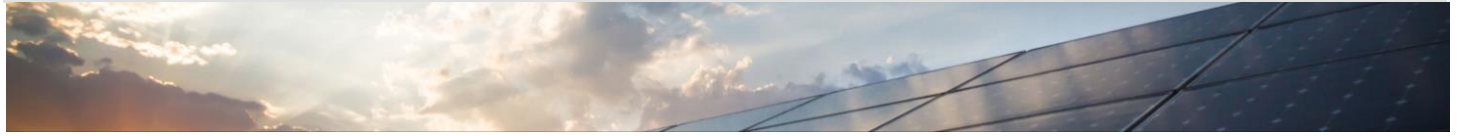


SegenSolar Delivery Services



SegenSolar has two distribution centres: Johannesburg and Cape Town. We can deliver to any address in South Africa. This document outlines delivery services available from the Johannesburg centre; for Cape Town please click [here](#).

Shipping to You

First Freight for Parcels

Parcel consignments or mounting rail bundles weighing up to 50kg are sent using **First Freight**. The cost is charged on a per kilo basis and deliveries are available Monday-Friday.

	JHB	DUR	BFN	KIM	PRY	PLZ	ELS	CPT	GRJ
JHB	24-48 Hrs	24-48 Hrs	24-48 Hrs	24-48 Hrs	24 Hrs	48 Hrs	48-72 Hrs	48-72 Hrs	48-72 Hrs

Deliveries to outlying addresses around each main region typically take one additional day.

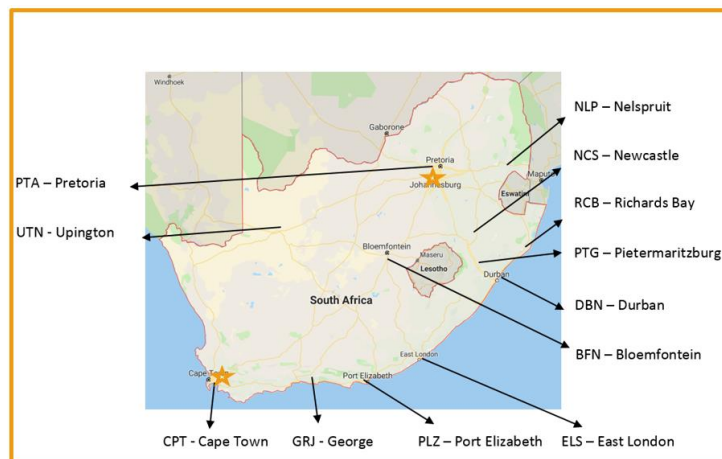
Triton Express for Pallets

For consignments of more than 50kg, or any PV modules, goods are palletised and sent with **Triton Express**. Palletising items ensures that all your items are kept together and reduces the risk of damage in transit.

Triton Express consignments weighing up to 3000kg are charged per pallet and calculated based on the consignment weight. Delivery is available Monday-Friday.

Each destination within SA is included in one of Triton's delivery hubs. Each hub (eg Pretoria, East London etc) consists of a central zone with increasingly rural outer rings around it. This is a summary of the transit durations and delivery times from SegenSolar's warehouse for each of the main delivery hubs.

	JHB	PTA	DBN	PZB	CPT	PLZ	BFN	ELS	GRJ	NLP	PTG	NCS	RCB	UTN
JHB	24 Hrs	24 Hrs	24 Hrs	24 Hrs	48 Hrs	24 Hrs	24 Hrs	24 Hrs	48 Hrs	24 Hrs	24 Hrs	24 Hrs	24 Hrs	24 Hrs
Delivery By	12:00	15:00	12:00	12:00	12:00	15:00	12:00	15:00	12:00	12:00	12:00	12:00	12:00	12:00



Deliveries to the ring zones around each central hub are generally made the following day, depending on how rural it is. A full list of all ring zones is given in Triton's [Zcard](#).

Access and Drop-off

Triton consignments are usually delivered in articulated trucks. Any Access Issues/Forklift Availability/Staff to offload at the site should be highlighted to your Order Processor, so that the necessary requirements can be arranged in advance.

Please note: Delivery drivers will unload shipments to the nearest point safely accessible with a pallet truck. Drivers will not unpack or shift loads by hand.

Large Shipments and Dedicated Delivery

For larger consignments of more than 3000kg, the SegenSolar portal will display POA (price on application) and our staff will negotiate the most competitive delivery cost for you.

Large consignments are typically shipped from SegenSolar's bulk storage warehouse at Kempton Park. Any shipments large enough to need to be shipped from Kempton Park will be adjusted by our Order Processing team. Your delivery will be arranged on a POA basis and you will be notified of the delivery cost and delivery arrangements.

Criteria for a shipment to be shipped from Kempton Park:

- More than 4 full pallets of PV modules
- More than 1 full pallet of Commercial PV inverters
- More than 1 full pallet of batteries

Customer Collection Service

SegenSolar also offers a Customer Collection service for standard pallets and parcel consignments.

Collection service is available from 08:00-16:30 Monday-Friday from the dedicated collections area at the SegenSolar warehouse site. Anyone wishing to collect their shipment must first contact their SegenSolar order processor. They will arrange a specific collection time according to availability and your preference.

Please note, you will not be able to enter the SegenSolar warehouse site without a collection appointment. For further details on the customer collection process, you can download the guide [here](#).